

	Basic	Premium	Enterprise
	Offers the basic features you need to start your own online consultation topic.	Offers all the features you need to start your own online consultation topic with additional Premium features and technical support.	Use PlaceSpeak organization-wide for multiple consultations leveraging the network effect. Cross-pollinating topics within your organization will help grow your participant base. Contact us for a Quote
Pricing			
Consultation Topics	1	1	Unlimited
Annual Pricing	$2,499.99	$4,999.99	Quote
Flexible Monthly Pricing	$249.99	$499.99	N/A
No One-Time Fees	✓	✓	✓
Unlimited Users	✓	✓	✓
Unlimited Data Storage	✓	✓	✓
Unlimited Instructor Training & Coaching Sessions	✗	✓	✓
Unlimited Video Training	✗	✓	✓
No Risk Purchasing - Trial/Sandbox Period	30 days	30 days	30 days
Company Background			
100% Focused on Government	✓	✓	✓
Serving Governments Since	2012	2012	2012
Customer Reference Rating	😍	😍	😍
Security			
100% Cloud Based Software	✓	✓	✓
Secure Data Storage Location	Toronto, ON	Toronto, ON	Toronto, ON
Secure Data Storage Backups	✓	✓	✓
Malware, Cyber-attack, Protection	✓	✓	✓
User Level Security	✓	✓	✓
Group Level Security	✓	✓	✓
Service Level Guarantee (Uptime)	✓	✓	✓
Implementation & Support			
24/7/365 Customer Support[1]	Business Hours	✓	✓
Phone Support	✗	✓	✓
Email Support	✓	✓	✓
Unlimited Instructor Training & Coaching Sessions	✗	✓	✓
Unlimited Video Training	✗	✓	✓
No Desktop Software Installation Required	✓	✓	✓
Community			
Neighbourhoods	✗	✗	✓
Notify current PlaceSpeak Users	✗	✓	✓
User Management			
Administrators	Limited to 1	Unlimited	Unlimited
Moderators	Limited to 1	Unlimited	Unlimited
Consultation Management			
Consultation Website	✓	✓	✓
Ideal viewing for all mobile devices (Responsive Design)	✓	✓	✓
Online Public Access on any Device	✓	✓	✓
Meets ADA Accessability Standards (WCAG 2.0 level AA)	✓	✓	✓
Content Management System (CMS)	✓	✓	✓
Consultation Map/Boundary Drawing Tool	✓	✓	✓
Consultation Map/Boundary Upload GIS files	✗	✓	✓
Participant Updates (update your participants by email)	✓	✓	✓
Configurable Email Templates	✓	✓	✓
Moderation	✓	✓	✓
Vanity URL	✗	✓	✓
Citizen Engagement Toolset			
Polls	✓	✓	✓
Surveys	✓	✓	✓
Discussions	✓	✓	✓
Noticeboard	✓	✓	✓
Events	✓	✓	✓
Resources	✓	✓	✓
PlaceIt	✗	✓	✓
Public Transparent Display of Results	✓	✓	✓
Social Sharing of Content	✓	✓	✓
Promotion			
Participant Invitations	Unlimited	Unlimited	Unlimited
Facebook Integration	✓	✓	✓
Twitter Integration	✓	✓	✓
Insights & Reporting			
Participant Activity	✓	✓	✓
Basic Consultation Metrics	✓	✓	✓
Simple Google Analytics integration	✓	✓	✓
Downloadable Reports	✗	✓	✓
Advanced Insights & visualization	✗	✓	✓
Integration			
Consultation Widgets	✓	✓	✓
Organization Widgets	✗	✗	✓
Connect API	✓	✓	✓
	Basic	Premium	Enterprise
	$249.99 / month $2,499.99 / year	$499.99 / month $4,999.99 / year	Contact us for a Quote

Add-ons	
Basic Survey Setup	$1,000
Basic Report Preparation	$1,000
Topic Moderation	$1,000/month
Training	$500/hr (Maximum 4 people)
Basic Topic Page Setup	$500
Complex Survey Setup	Starting at $2,000
Detailed Report Analysis	Starting at $2,000
Report Writing	Starting at $2,500
Social Media Package	$250/month (1 blog post, 4 FB postings, 20 Tweets)

[1] PlaceSpeak's customer staff reserves the right to limit the duration of support phone calls to duration of one hour per call. A single support incident may involve multiple calls, emails and off-line help. PlaceSpeak customer support staff are responsible for determining what characterizes a single support incident and communicating this to the customer. PlaceSpeak will make every reasonable efforts to resolve the issue but PlaceSpeak cannot guarantee that every issue will be resolved.